

To show our continued commitment to keeping you informed throughout this evolving pandemic, I would like to provide you with this week's pandemic plan update.

The safety and legal updates in our [previous pandemic updates](#) remain in place.

What You Need to Know

We Are Seeing Increased Claimant Activity in All States That Have Reopened

CoventBridge Is Open In All States

Increase in Social Media Activity Supports Expanded Investigations

Virtual Statements & Interviews Are Available

Outdoor Activity is Providing Strong Surveillance Footage

Our Virtual Investigative Tools Are Soc 2 Type II Certified and HIPAA Compliant

International Investigations are Underway

We Are Conducting Scheduled In-Person Interviews & Statements

Virtual 24/7 Surveillance Is Available

STATES' RESTRICTION UPDATES:

CoventBridge is open in all states and monitoring state restrictions closely.

- The following states have re-opened, with some county restrictions, and we are seeing an increase in claimant activity:
 - Alabama, Alaska, Arizona, Arkansas, Colorado, Florida, Georgia, Hawaii, Idaho, Indiana, Iowa, Kansas, Maine, Mississippi, Missouri, Montana, Nebraska, Nevada, New Hampshire, North Carolina, North Dakota, Ohio, Oklahoma, Pennsylvania, Rhode Island, South Carolina, South Dakota, Tennessee, Texas, Utah, West Virginia, and Wyoming.
- The following states are planning to re-open next week and we have our resources in place to fulfill investigative needs promptly.
 - Connecticut, District of Columbia, Kentucky, Louisiana, Massachusetts, Minnesota, New Mexico, Oregon, Vermont, Virginia.
- We will monitor these changes and continue to update you as states reveal their phased approaches with dates and plans.

HAPPENING THIS WEEK:

- Complimentary Webinar Today – The Investigator Perspective on COVID-19



COVENTBRIDGE GROUP
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The Investigator Perspective on COVID-19

**Back By Popular Demand
A Complimentary Webinar:**

Due to high demand, we will have another offering of our complimentary webinar.

Webinar Topic: The Investigator Perspective on COVID-19

Description: All lines of business will need a different strategic approach to investigations during and after COVID-19. As we have seen from previous economic fallouts, there will not only be an increase in fraud schemes, but also an emergence of new types of fraud as well. This webinar will assist you in understanding the impacts that COVID-19 will have on all lines of business, while increasing your awareness of potential fraudulent scams and how to strategically combat them.

Date: Thursday, May 14
Time: 12:00 - 12:30 PM Eastern Time (US and Canada)

Register: You must register in advance for this meeting at the below link. Please use your company email address when registering.

After registering, you will receive a confirmation email containing information about joining the meeting.

Mark Your Calendar:
Thursday, May 14
12:00 - 12:30 PM EST

REGISTER

**THE GLOBAL LEADER IN
FULL-SERVICE INVESTIGATIONS**

COVENTBRIDGE GROUP
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• [CoventBridge Group Names Experienced General Counsel, Robin R. Rogers, to Empower Company's Growing Markets](#)

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NEWS PROVIDED BY
CoventBridge Group →
May 14, 2020, 07:00 ET

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JACKSONVILLE, Fla., May 14, 2020 /PRNewswire/ -- CoventBridge Group, Ltd., a global investigative services agency, announces Robin R. Rogers has joined the company as General Counsel, reporting to Chief Executive Officer, Dave Merrill.

Commenting on the announcement, Merrill said "Robin's experience will be pivotal in supporting our growth in various markets, as well as handling all legal, compliance and privacy aspects of our organization, especially as we navigate what the future will bring with COVID-19."

Ms. Rogers joins CoventBridge Group as it continues its expansion into new markets with a multi-jurisdictional, strategic business operations approach. In this role, Rogers will oversee the company's global legal, licensing, privacy, and compliance groups while acting as strategic counsel to the executive team. In addition to her responsibilities as General Counsel, she will supervise all aspects of the Human Resources department at CoventBridge Group.

Rogers is a highly experienced legal professional who is joining CoventBridge from one of the world's most prominent workforce solutions companies, The Adecco Group. There, Rogers was senior legal counsel for nearly 3 years. Following her years in the financial industry, where she gained vast litigation and compliance experience, Ms. Rogers has held various other roles throughout her career, including Counsel; Compliance & Privacy Director at The HCI Group, and Attorney at McGlinchey Stafford, where she acted as a secondee at one of the firm's larger clients.

Ms. Rogers is a graduate of the Florida Coastal School of Law with a J.D. degree and from the University of North Florida with a Bachelor of Arts degree in psychology.

Rogers commented that "I am both honored and eager to begin the next chapter of my career serving as General Counsel for CoventBridge Group, a company that I've had my eye on for the past two years. I look forward to working with an esteemed group of colleagues to push the bar higher in providing an exceptional experience to our employees and clients around the globe."

CoventBridge Group is the global leader in full-service investigations, delivering top tier data privacy and security practices while deploying robust case management technology customized to clients' needs. CoventBridge Group is a SOC 2 Type II certified organization that offers secure internal controls ensuring compliance to all legal and ethical standards in the counter fraud market.

CoventBridge's services include Surveillance, SIU and Compliance, Claims Investigations, Counter-Fraud Programs, Desktop Investigations, Social Media, Complex International Investigations and Vendor Management programs. For insurers wishing to streamline their investigative services into one consistent vendor-managed program, CoventBridge also provides scalable outsourcing alternatives, allowing a carrier to lower expenses and providing in-house management with time to focus on core business demands.

INVESTIGATIVE TECHNOLOGY DURING COVID-19

- In the rush to implement virtual investigative tools by others during this pandemic, we have seen an increase in the number of organizations utilizing Non-HIPAA compliant or SOC2 Type II certified investigative tool. Ensure you and your client data is protected. Below are a few articles that can assist your evaluation, or contact us at: Security@coventbridge.com

[Utilizing Virtual Tools - IS YOUR DATA AT RISK?](#)

[Certified? Says Who? What IT Means To Be SOC 2 Type II Certified Vs. Compliant](#)

[CoventBridge's Virtual Investigative Tools](#)

Sample Surveillance Footage from May 5 - May 11, 2020



FL



TX



CO



MD



SC



PA

If you need to reference these updates at any time, please navigate to our website's dedicated [Pandemic Plan](#) webpage.